

-----Original Message-----

From: faithpro

Sent: Friday, August 05, 2011 11:29 AM

To: Cheryl A. Hesketh

Subject: Re: regarding Jennifer!

I would like to take this time to give a special thanks to

Jennifer Lundin

for her customer service provided to me on August 4th by e-mail & 5th by telephone.

She had so much patients with me helping me in a time of need with my plotter. Not making me feel uneasy about getting help with my plotter ProCutter. She was off the hook. This helps sell your product and gives you product a great name when you have good customer service. My hat goes out to her.

Thanks Again

Libby Dew

Faith Promotional

(XXX) XXX - XXXX